

SIERRA TELEPHONE COMPANY, INC.
Decision No. 17-11-016
NOTICE OF INCREASE IN ACCESS LINE RATES

On November 30, 2017, the California Public Utilities Commission (“CPUC”) issued a final decision in CPUC proceeding A.16-10-003, increasing rates for customers of Sierra Telephone Company, Inc. (“Sierra Telephone”). Effective January 1, 2018, residential access lines will increase from \$20.25 to \$25.00, not including federal and state surcharges, fees and taxes. Business access lines will also increase from \$31.85 to \$39.32, not including federal and state surcharges, fees and taxes.

The chart attached to this notice summarizes the rate changes mandated by Decision 17-11-016. Additionally, effective January 1, 2018, Sierra Telephone's LifeLine rate will increase from \$6.11 to \$7.95.

In October of 2016, Sierra Telephone notified customers that it had filed an application with the CPUC requesting rate increases to its services. In addition, the CPUC held a Public Participation Hearing on February 17, 2017 to take comments from customers regarding Sierra Telephone’s application.

Questions or comments about this rate increase can be directed to Sierra Telephone's Business Office at 559-683-4611, 209-966-3636 or toll free at 1-877-658-4611.

In addition, you may contact the CPUC's Public Advisor at Public.Advisor@cpuc.ca.gov or 866-849-8391.

Service	Current Rate	2018 Rate
Late Payment Charge	n/a	1.5% unpaid balances > or = \$20
Returned Check Charge	\$10.00	\$20.00
1 Party Business	\$31.85	\$39.32
1 Party Residential	\$20.25	\$25.00
1 Party Lifeline*	\$20.25	\$25.00
1 Party Enhanced ULTS	\$20.25	\$25.00
Centrex Access Line	\$31.85	\$39.32
Keysystem Access Line	\$31.85	\$39.32
PABX	\$31.85	\$39.32
DID Trunk Line Non Enduser	\$39.85	\$49.20
DID Trunk Line ISDN PRI	\$39.85	\$49.20
DID Trunk Line	\$39.85	\$49.20
Sierra Home Essential Residential	\$29.95	\$36.69
Sierra Home Connect Residential	\$79.95	\$86.69
Anonymous Call Rejection Business – Standalone	\$1.25	\$1.54
Anonymous Call Rejection Residential – Standalone	\$1.25	\$1.54

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Caller ID (Name and Number)	\$7.95	\$9.79
Caller ID (Number) Business – Standalone	\$6.50	\$8.02
Caller ID (Number) Residential – Standalone	\$6.50	\$8.02
Call Forward – Standalone	\$1.75	\$2.16
Call Forward Remote Access Business – Standalone	\$1.45	\$1.79
Call Forward Remote Access Residential – Standalone	\$1.00	\$1.23
Call Return Business – Standalone	\$4.90	\$6.05
Call Return Residential - Standalone	\$3.40	\$4.20
Call Waiting - Standalone	\$3.75	\$4.63
Repeat Dialing Business – Standalone	\$4.90	\$6.05
Repeat Dialing Residential - Standalone	\$3.40	\$4.20
Select Call Rejection Business – Standalone	\$3.00	\$3.70
Select Call Rejection Residential – Standalone	\$3.00	\$3.70
Speed Call 30 – Standalone	\$3.75	\$4.63
Speed Call 8 – Standalone	\$2.75	\$3.40
Three Way Calling – Standalone	\$3.75	\$4.63
CCS 4 Feature Package w/8-Code Capacity - Business	\$4.75	\$5.86
CCS 4 Feature Package w/8-Code Capacity - Residential	\$4.75	\$5.86
CCS 4 Feature Package w/30-Code Capacity - Business	\$5.75	\$7.10
CCS 4 Feature Package w/30-Code Capacity - Residential	\$5.75	\$7.10
CCS 4 Feature Package w/Call Forwarding-Remote Access - Business	\$1.45	\$1.79
CCS 4 Feature Package w/Call Forwarding-Remote Access - Residential	\$1.00	\$1.23
CCS 4 Feature Package w/Distinctive Ring - Business	\$3.00	\$3.70
CCS 4 Feature Package w/Distinctive Ring - Residential	\$3.00	\$3.70
ACCS 3 Feature Package - Business	\$10.00	\$12.35
ACCS 3 Feature Package - Residential	\$8.15	\$10.06
Combined Feature Privacy Package - Business	\$8.50	\$10.49
Combined Feature Privacy Package - Residential	\$8.50	\$10.49
Combined Feature 4 CCS w/ 3 ACCS 8 -Code Capacity – Business	\$13.75	\$16.98
Combined Feature 4 CCS w/ 3 ACCS 8 -Code Capacity – Residential	\$10.50	\$12.96
Combined Feature 4 CCS w/ 3 ACCS 30 -Code Capacity – Business	\$14.50	\$17.90
Combined Feature 4 CCS w/ 3 ACCS 30 -Code Capacity – Residential	\$11.00	\$13.58
Combined Feature Privacy Plus Package - Business	\$13.20	\$16.30
Combined Feature Privacy Plus Package - Residential	\$13.20	\$16.30
Combined Feature Savings Plus Package - Business	\$17.50	\$21.61
Combined Feature Savings Plus Package - Residential	\$14.50	\$17.90
Combined Feature Package w/Call Forwarding - Remote Access - Business	\$1.45	\$1.79
Combined Feature Package w/Call Forwarding - Remote Access - Residential	\$1.00	\$1.23
Combined Feature Package w/Distinctive Ring - Business	\$3.00	\$3.70
Inside Wire Maintenance	\$1.00	\$2.37

*This rate will be reduced based on federal and state LifeLine support. Sierra anticipates that the LifeLine rate for January 2018 will be \$7.95 after federal and support credits are applied.