



## **IMPORTANT NOTICE REGARDING YOUR ACCOUNT INFORMATION**

Sierra Telephone is committed to protecting your privacy, and we want to take this opportunity to inform you about your rights and options with respect to your account information. Your account contains basic personal information, such as your name, address, and telephone number, as well as information about your calling patterns and the services and features that you receive from Sierra Telephone. Some of this information is referred to as Customer Proprietary Network Information (CPNI). Sierra Telephone is bound by federal and state law to protect your account information, and we manage your account to ensure its security so that your information remains confidential. Furthermore, since your telephone number has been designated as unpublished and unlisted Sierra Telephone will remain committed to protecting the confidentiality of your telephone number.

In order to better serve you, we would like to use your account information, including CPNI and other confidential subscriber information protected under state and federal law, to send you information about new and innovative products and services that may be more specifically tailored to your communications needs. To ensure that you receive information about the widest range of communications products and services that may interest you, we also would like to share your account information with affiliates within Sierra Telephone's corporate family, including: Sierra Tel Internet, Sierra Tel Long Distance, Sierra Tel Answering Service, Sierra Tel Business Systems, and Sierra Tel Business Center. However, this proposed sharing of your CPNI with affiliates will not include disclosure of your unlisted and unpublished telephone number.

If you do not wish to permit us to use or share your account information in the manner that we have described, you have the right to forbid such disclosures by informing us of your intent to "opt out." You may opt out by calling us at 559-683-4611, 209-966-3636 or 1-877-658-4611, or by mail to Sierra Telephone, P.O. Box 219, Oakhurst, CA 93644. If you do not notify us that you wish to opt out within 33 days of this notice, we will assume that you give Sierra Telephone the right to use your account information and share it with Sierra Telephone affiliates as described herein. Your consent to the proposed use and sharing of your CPNI will be valid until revoked; if you change your mind, please contact us in one of the ways noted above.

If you elect to opt out, you may not receive information about innovative service offers, new technologies or services, or package discounts that may better meet your communication needs. However, choosing to opt out will not affect the provision of any services we are currently furnishing to you. In addition, we may disclose your CPNI to comply with any laws, court order or subpoena. Regardless of whether you consent or not, your CPNI and other confidential account information will continue to be protected by Sierra Telephone and its affiliates as confidential.

We look forward to being able to serve you more effectively with new communications products and solutions that will best meet your specific needs.