

SPECIAL NOTICE FOR RESIDENTIAL LIFELINE CUSTOMERS:

Effective December 1, 2018, the Federal Communication Commission (FCC) amended the definition of Lifeline to include broadband Internet access service (BIAS) as a supported service in the Lifeline program. Pursuant to FCC 16-38, the minimum service standard for fixed broadband speed will be 18 Megabits per second downstream/2 Megabit per second upstream (18/2 Mbps).

For more information go to: <http://www.lifelinesupport.org/ls/>
or Contact Sierra Tel Customer Care at:
559-683-4611, 209-966-3636, or Toll Free 877-658-4611