

IMPORTANT INFORMATION FROM SIERRA TELEPHONE REGARDING INTEGRATED SERVICES DIGITAL NETWORK (ISDN) BASIC RATE INTERFACE (BRI) SERVICES

The following service freeze proposal is being submitted by Advice Letter No. 457 for review and possible approval by the California Public Utilities Commission. The advice letter was filed with the Commission on November 13, 2018.

Under the service freeze proposal, after January 1, 2019, new customers will not be able to request Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) services.

ISDN BRI services will continue to be furnished at the same rates to **existing customers**, for as long as the ISDN BRI is furnished to the same customer at the same premises.

After January 1, 2019, any requests from existing ISDN BRI customers for additions, disconnections, moves, or changes to their ISDN BRI services (other than miscellaneous records changes or corrections) will result in the complete discontinuance of the ISDN BRI services.

Current Monthly Rates

ISDN BRI Service	\$17.57
ISDN Line Port Charge – BRI	2.23

Once ISDN BRI services are discontinued, the customer cannot return to ISDN BRI services.

Anyone may object to this advice letter by sending a written protest to: Telecommunications Advice Letter Coordinator, Communications Division, 505 Van Ness Avenue, 3rd Floor, San Francisco, California 94102-3298. The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice letter Coordinator no later than 20 days after the date that the advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

**Regulatory Manager
Sierra Telephone
Post Office Box 219
Oakhurst, California 93644-0219**

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's website (www.cpuc.ca.gov/generalorders) and locate document links to General Order 96-B.