

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

| <u>Revision Number</u> | <u>Sheet</u> |
|----------------------------|--------------|
| 2 nd Revised | CS A* |
| 1 st Revised | 1* |
| 1 st Revised | 2* |
| 1 st Revised | 3* |

* New or revised page.

(To be inserted by utility)

Advice Letter No. 448

Decision No. 17-11-016

Issued by

Cynthia A. Huber

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed Dec 1, 2017

Effective January 1, 2018

Resolution No. _____

A15. BUNDLED SERVICE OFFERINGS

15.1 GENERAL INFORMATION

15.1.1 APPLICABILITY

The pricing of any bundled service offering shall not differ from the authorized tariff rate for each individual service. Bundles are available for residential customers only. Bundles also include services provided by Sierra Tel Long Distance and Sierra Tel Internet.

15.1.2 TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules where the Utility's facilities are available to provide the Service and/or Optional Features or where technical capabilities and/or operating conditions permit.

15.2 RATES

| | <u>NONRECURRING CHARGE</u> | <u>MONTHLY RATE**</u> | |
|---|--------------------------------|---------------------------|-----|
| A. Sierra Home Essentials, each residential line: (See Special Condition B.1) | * | \$ 36.69 | (1) |
| B. Sierra Home Connect, each residential line: (See Special Condition B.2) | * | \$ 86.69 | (1) |

*See Schedule No. A18, Multi-Element Service Charges.

**All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundled rate. See the Special Conditions for services offered for each bundle.

(Continued)

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A15. BUNDLED SERVICE OFFERINGS

15.3 SPECIAL CONDITIONS

A. Description

The Utility may refer to groups of products and/or services by distinctive plan names. These plan names will be used when discussing the Utility's product line with customers. The Utility shall make available each product and/or service that make up these groups along with the rate and charge information for each individual product and/or service. The Utility shall inform its customers that the components of a product/service grouping may be purchased individually at the current tariffed rates for each individual service.

B. Residential Service Offerings

Sierra Home

1. Sierra Home Essentials includes the following monthly rates and services:

- | | | |
|---|----------|-----|
| a. One Party Primary Residential Service (Schedule No. A3) | \$25.00 | (1) |
| b. 25 Direct Dialed Intrastate and Interstate Minutes, excluding International calling. Minutes that exceed the package limits will be billed at \$.08 per minute (offered through Sierra Tel Long Distance) | \$ 1.20 | |
| c. Custom Calling Service, Privacy Package (Schedule No. A25, Includes Caller ID, Call Waiting, Anonymous Call Rejection, and Selective Call Rejection) | \$ 10.49 | (1) |
| d. Other Sierra Tel Communications Group services not subject to CPUC tariffs may be added and will be charged at the appropriate rates. | | |

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A15. BUNDLED SERVICE OFFERINGS

15.3 SPECIAL CONDITIONS - Continued

B. Residential Service Offerings - Continued

Sierra Home - Continued

2. Sierra Home Connect includes the following monthly rates and services:

- | | | |
|--|-----------|-----|
| a. One Party Primary Residential Service (Schedule No. A3) | \$25.00 | (1) |
| b. 100 Direct Dialed Intrastate and Interstate Minutes, excluding International calling. Minutes that exceed the package limits will be billed at \$.08 per minute (offered through Sierra Tel Long Distance) | \$ 5.00 | |
| c. Custom Calling Service, Privacy Package (Schedule No. A25, Includes Caller ID, Call Waiting, Anonymous Call Rejection, and Selective Call Rejection) | \$ 10.49 | (1) |
| d. Economy Voice Mail (Schedule No. A8) | \$ 4.95 | |
| e. Residential DSL - 6Mbps / 512Kbps (deregulated offered through Sierra Tel Internet) | | |
| f. Free Access to Sierra Tel Internet Wi-Fi Hot Spots (deregulated offered through Sierra Tel Internet) | No Charge | |
| g. Other Sierra Tel Communications Group services not subject to CPUC tariffs may be added and will be charged at the appropriate rates. | | |

C. The bundled rate will appear as a single line item on the customer's bill.

D. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual monthly rates.

E. The rates for Bundled Service Offerings are subject to change through a General Rate Case filing.

F. Additional optional services such as Custom Calling and/or Voice Mail features from Schedule Nos. A8 and A25 may be added to any bundle at the applicable tariffed rates.

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