

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>
<b>5<sup>th</sup> Revised</b>	<b>CS A*</b>
1 <sup>st</sup> Revised	1
<b>2<sup>nd</sup> Revised</b>	<b>2*</b>
<b>Original</b>	<b>2.1*</b>
<b>3<sup>rd</sup> Revised</b>	<b>3*</b>
<b>4<sup>th</sup> Revised</b>	<b>4*</b>
<b>5<sup>th</sup> Revised</b>	<b>5*</b>

\* New or revised Sheet.

(To be inserted by utility)

Advice Letter No. 439c  
16-04-021  
Decision No. 15-07-007

**Issued by**

Cynthia A. Huber  
NAME

President  
TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 26, 2017  
Effective July 1, 2016  
Resolution No. \_\_\_\_\_

A10. INTEGRATED SERVICE DIGITAL NETWORK -  
BASIC RATE INTERFACE

10.1 GENERAL INFORMATION

10.1.1 APPLICABILITY

Applicable to Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI), an optional local telecommunications service that provides integrated voice/data communications capability for the transmission of circuit switched voice, circuit switched data, and packet switched data on an incoming and outgoing basis over digital business and residence exchange access lines utilizing Integrated Service Digital Network (ISDN) architecture.

10.1.2 TERRITORY

Within all exchange areas as said areas are defined on maps filed as part of the tariff schedules.

10.2 RATES

Sierra Telephone Company, Inc. assents to, adopts and concurs in Pacific Bell Telephone Company's (d.b.a. AT&T California) (Pacific Bell/AT&T California) Tariff Schedule No. A5.4.1, concerning Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI), together with amendments thereto and successive issues thereof, and hereby makes itself a party thereto until this authority is revoked by cancellation of this adoption notice, for the purpose of furnishing Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI).

For services that are offered in Pacific Bell Telephone Company's (d.b.a. AT&T California) (Pacific Bell/AT&T California) Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) tariff that Sierra Telephone Company, Inc. does not presently provide or for which parts and/or material are unavailable at the time of the order, the Utility will attempt to provide said service in a timely fashion where facilities are available. However, the provision of said service may be delayed due to circumstances beyond the control of Sierra Telephone Company, Inc.

10.3 SPECIAL CONDITIONS

- A. E9-1-1, Automatic Number Identification (ANI), and Automatic Location Identification (ALI) Provisioning for Multi-Line Telephone Systems (N)

It is the customer's responsibility to provide, and update if necessary, accurate ANI and ALI sub-address information to the 9-1-1 database administrator. Once the customer provides ANI and ALI sub-address information to the 9-1-1 database administrator, it is the responsibility of the Utility to provide the location of the pilot number to the Public Safety Answering Point (PSAP) for 9-1-1 calls, and where technically and operationally feasible the Utility will deliver ANI to the PSAP at a station level behind a Multi-Line Telephone System. (N)

(Continued)

(To be inserted by utility)

Advice Letter No. 420

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**Issued by**

Harry H. Baker

NAME

President

TITLE

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Date Filed Sept 10, 2013

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Resolution No. \_\_\_\_\_

A10. INTEGRATED SERVICE DIGITAL NETWORK -  
 BASIC RATE INTERFACE

10.3 SPECIAL CONDITIONS - Continued

B. Discount to Certain Entities

1. Qualifying Schools and Libraries

- a. Qualifying schools and libraries shall be entitled to a 25% CTF voice discount off the monthly recurring rates for Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) after first deducting the applicable E-Rate discounts. Effective July 1, 2016, the 25% CTF voice discount shall be calculated as follows:
  - (1) If the customer has not been approved to receive E-Rate discounts, whether or not an application is pending, the 25% CTF voice discount will be applied to the monthly recurring rates or Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) after deducting the statewide average E-Rate discount (determined by the CPUC) from the billed amount. (C)
  - (2) If the customer has been approved to receive E-Rate discounts, the 25% CTF voice discount will be applied to the monthly recurring rates for Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI) after deducting the actual E-Rate discount from the billed amount. (C)
  - (3) The statewide average discount is deducted from the customer's services solely for the purpose of calculating the appropriate discount. The statewide average discount shall be added back to the billed amount for payment by the customer. However, when the customer receives its approved E-Rate benefit, the customer's account will be retroactively adjusted to reflect the approved E-Rate.
  - (4) If the customer subscribes to CTF-eligible services that are ineligible for E-Rate discounts, the 25% CTF voice discount applies to the full rate of the CTF-eligible services. (C)
  - (5) For schools, the CTF discount amount shall be no higher than their Federal E-Rate subsidy. If the E-Rate discount is 0%, the customer will retain the CTF voice discount of 25%. (N) (L)
  - (6) The California Teleconnect fund E-Rate cap shall be effective as of the customer's first billing cycle that begins on or after November 1, 2016. (N) (L)

(L) Material now located on Cal. P.U.C., A10, Sheet 2.1.

(Continued)

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A10. INTEGRATED SERVICE DIGITAL NETWORK -  
BASIC RATE INTERFACE

10.3 SPECIAL CONDITIONS - Continued (L)

C. Discount to Certain Entities - Continued

1. Qualifying Schools and Libraries - Continued

b. Small schools as defined in Section 42283 of the Education Code, participants whose E-Rate applications have been denied, and participants who subscribe to services that are ineligible for E-Rate discounts shall be entitled to a 25% CTF voice discount off the entire monthly recurring rates for Integrated Service Digital Network – Basic Rate Interface (ISDN-BRI). (C)

c. Non-recurring service connection and/or move and change charges are not subject to a discount. (L)

d. Only public or nonprofit schools providing elementary or secondary education, and which do not have endowments of more than \$50 million, shall qualify for the discounted rates for schools.

e. Only those libraries that are eligible for participation in state-based plans for funds under Title III of the Library Services and Construction Act (20 USC 335c et seq.), shall qualify for the discounted rates for libraries.

f. There is no limit to the number of subsidized lines that a qualifying school or library can have. (L)

(L) Material previously shown on Cal. P.U.C., A10, Sheet 2.

(L) Material previously shown on Cal. P.U.C., A10, Sheet 3.

(Continued)

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A10. INTEGRATED SERVICE DIGITAL NETWORK -  
BASIC RATE INTERFACE

10.3 SPECIAL CONDITIONS - Continued

B. Discount to Certain Entities - Continued

2. Qualifying Municipal, County Government, or Hospital District Owned and Operated Hospitals and Health Clinics (L)

a. Qualifying municipal, county government, or hospital district owned and operated hospitals and health clinics shall be entitled to a 25% CTF voice discount off the monthly recurring rates for Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI). Public or non-profit health care providers in rural areas may be eligible for Federal rural health care discounts equal to the difference between urban and rural rates. Effective July 1, 2016, the 25% CTF voice discount shall be calculated for Rural Health Care Providers (RHCP) as follows: (C)

(1) Apply 25% CTF voice discount on CTF eligible services subscribed to by RHCPs that did not apply for Rural Health Care Program (RHC) funding in a given fiscal year. (C) (L)

(2) Apply 25% CTF voice discount on CTF eligible service subscribed to by RHCPs while awaiting approval for RHC funding for FY 2012-13 and beyond, then true-up the CTF discount for the FY. (C)

(3) Adjust the CTF discount received by RHCPs when RHC funding is received after June 24, 2011 for funding for FY 2010-11 and FY 2011-12.

(4) By September 21, 2011, the Utility shall deduct any federal funding received by RHCPs first before applying the CTF discount on CTF eligible services.

(5) The Utility shall continue to apply the 25% CTF voice discount on CTF eligible service for RHCPs that do not apply for RHC funding. (C)

b. Non-recurring service connection and/or move and change charges are not subject to a discount. (L)

c. There is no limit to the number of subsidized lines that a qualifying municipal, county government, or hospital district owned and operated hospital or health clinic can have. (L)

(L) Material now located on Cal. P.U.C., A10, Sheet 2.1.

(L) Material previously shown on Cal. P.U.C., A10, Sheet 4.

(Continued)

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A10. INTEGRATED SERVICE DIGITAL NETWORK -  
 BASIC RATE INTERFACE

10.3 SPECIAL CONDITIONS - Continued

B. Discount to Certain Entities – Continued

3. Qualifying Community Based Organizations (CBOs) (L)

- a. Qualifying Community Based Organizations shall be entitled to a 25% CTF voice discount off the monthly recurring rates for Integrated Service Digital Network - Basic Rate Interface (ISDN-BRI). Effective July 1, 2016, the 25% CTF voice discount shall be calculated as follows: (C)
  - (1) By September 21, 2011, the Utility shall first apply the actual federal E-Rate discount prior to applying the CTF discount to CBOs that offer Head Start programs with an actual E-Rate discount. (L)
  - (2) The Utility shall first apply the statewide average E-Rate discount developed and updated annually by the Commission effective July 1<sup>st</sup> prior to applying the CTF discount if the CBO that offers Head Start programs does not have an actual E-Rate. However, the implementation of deducting the statewide average E-Rate discount before applying the CTF discount will not take effect until July 1, 2012, for CBOs offering Head Start programs that do not apply for E-Rate.
  - (3) If the customer subscribes to CTF-eligible services that are ineligible for E-Rate discounts, the 25% CTF voice discount applies to the full rate of the CTF-eligible services. (C)
- b. The applicant must submit an application for each physical location to establish eligibility. (N)
- c. The applicant must re-verify CTF program eligibility every three years. (N)
- d. Non-recurring service connection and/or move and change charges are not subject to a discount. (T)
- e. Only a tax exempt organization under Section 501(c)(3) or 501(d) of the Internal Revenue Code, Title 26 of the United States Code, offering health care, job training, job placement, or educational instruction, including community technology programs defined in the Public Utilities Code Section 884(b), or non-profit CBOs that provide 2-1-1 information and referral services that have been approved by the Commission through a resolution process shall qualify for the discounted rates for CBOs. The CBO must provide proof at the time of application that it is a tax-exempt organization. (T)
- f. There is no limit to the number of subsidized lines that a qualifying CBO can have. (T)

(L) Material now located on Cal. P.U.C., A10, Sheet 3.

(Continued)

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