



Residential Broadband Data Only Application

New Install Reconnect Transfer of Ownership

APPLICANT INFORMATION

Applicant Legal Name:		Email Address:	
Mobile Number:	Date of Birth:	Government Issued ID: Attach Copy	
Co-Applicant Legal Name:		Email Address:	
Mobile Number:	Date of Birth:	Government Issued ID: Attach Copy	
Service Address:	City:	State/Zip:	
Mailing Address:	Same as above	Other	
City/Zip:	New Construction APN:	Have you had service with us before?	Yes No
Previous Address:	City:	State/Zip:	

RESIDENCE INFORMATION

Own Rent Landlord Name/Contact Number: _____

Permission from your Landlord is required in order to install any NEW jacks or wiring at a rental property.

PRIVACY DISCLOSURE

Sierra Tel is committed to protecting your privacy, and we want to take this opportunity to inform you about your rights and options with respect to your account information. Your account contains basic personal information, such as your name, address, and telephone number, as well as information about your calling patterns, services and features. Some of this information is referred to as Customer Proprietary Network Information, or CPNI. Sierra Tel is bound by federal and state law to protect your account information, and we manage your account to ensure its security so that your information remains confidential. Furthermore, if your telephone number has been designated as unpublished and unlisted, Sierra Tel will remain committed to protecting the confidentiality of your telephone number and ensures that your telephone number will not be disclosed to unaffiliated third parties or listed in telephone directories.

In order to promote and market new and/or existing products, services and product packages to you, we would like to share your account information, including information protected under federal and state law, with our Sierra Tel corporate family of affiliates. This proposed sharing of account information will not reduce any of the protections applied to your account to prevent that information from disclosure to unaffiliated third parties. You have a right to restrict disclosure of your account information, and you are under no obligation to consent to this proposed sharing. However, if you choose to not give your consent, we will be unable to use your information to offer you new products and services.

Please note that your consent to allow sharing of your account information with our affiliates will remain valid until you express a desire to restrict such disclosure. You may change your decision at any time by contacting Sierra Tel. Sierra Tel's privacy policies are set forth in detail in the Subscriber Privacy Policy and the Website Privacy Policy & Terms of Use, both of which are available on Sierra Tel's website. For more information on Sierra Tel's privacy policies or to exercise any of your rights relating to these policies, please contact us by calling toll-free at 1-877-658-4611, e-mailing us at privacy@sierratel.net, or sending any correspondence to Sierra Tel, Attention: Customer Care Manager, P.O. Box 219, Oakhurst, CA 93644.

May Sierra Tel share your account information with its affiliates for the purpose of offering you information about affiliate products and services?

Allow Sharing **Don't Allow Sharing**



INTERNET PLANS & PRICING

* Internet plan pricing does not include the cost of a required telephone line.

** Broadband Data Only plans do not require a telephone line.

Service availability and Internet speed will depend on location.

All Internet services are subject to a one-time \$75.00 setup charge.

A modem/router is required to utilize the service. Monthly modem rental is \$5.95.

Plans	Download Speed	Upload Speed	* Internet	** Broadband Data Only
Bronze	8 Mbps	800 Kbps	\$49.95 per month	\$69.95 per month
Silver	12 Mbps	2 Mbps	\$59.95 per month	\$79.95 per month
Gold	20 Mbps	2 Mbps	\$69.95 per month	\$89.95 per month
Platinum	25 Mbps	5 Mbps	\$79.95 per month	\$99.95 per month
Ultra	50 Mbps	25 Mbps	\$89.95 per month	\$114.95 per month
Maxx	100 Mbps	50 Mbps	\$129.95 per month	\$154.95 per month
Maxx 200	200 Mbps	100 Mbps	\$199.95 per month	\$224.95 per month
Maxx 500	500 Mbps	100 Mbps	\$449.95 per month	\$474.95 per month

INTERNET PLAN

Internet Plan Selection: _____ I agree to the terms of service located at
 Inside Wire Maintenance _____ Initial <https://sierratel.com/internet/internet-terms-conditions/>

For additional High Speed Plan availability and pricing, please visit our website: www.sierratel.com or call our office at 877-658-4611.

WHOLE HOME Wi-Fi

Whole Home Wi-Fi is an additional service that extends the Wi-Fi signal. \$10.00 Per month - First two mesh network units.
 Add Whole Home Wi-Fi \$ 5.00 Per month - Each additional mesh network unit.
 \$99.00 One-Time Setup Charge.

AFFORDABLE CONNECTIVITY PROGRAM (ACP)

ACP is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare, and more. This benefit provides a discount of up to \$30.00 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands. The ACP benefit is limited to one monthly internet discount per household. For more information, visit affordableconnectivity.gov

I would like to apply for the Affordable Connectivity Program I live on Tribal Land Tribal Number: _____

PAYMENT POLICY

You are responsible for payment of authorized charges on your bill. Your payment is DUE when you receive your bill and becomes DELINQUENT TWENTY-TWO (22) calendar days thereafter. Failure to pay charges for basic flat rate single line service charges, as defined in California Public Utilities Commission Decision 96-10-066, Appendix B, page 5, including all mandated surcharges and taxes (i.e. the charges designated with an * on your telephone bill) may result in a disconnection of telephone service. Other services, such as the ability to make toll calls, may be restricted if not paid. Optional services may be discontinued. Other action to collect unpaid accounts may also be taken. If your service is disconnected for non-payment, you must pay the delinquent amount plus a 1.5% late fee and a charge to reconnect your service. You may also be required to pay a deposit. This contract shall at all times be subject to such changes or modifications by the California Public Utilities Commission as said Commission may, from time to time, direct in the exercise of its jurisdiction.

Internet Reconnection Charge: \$25.00

Applicant Signature: _____ Date: _____

Co-Applicant Signature: _____ Date: _____



SIERRA TEL Personal Account Password Setup

Account Number: _____

Applicant Name: _____

Co-Applicant Name: _____

Federal privacy laws require that all Sierra Tel employees verify your identity before discussing your account details, or making changes to your account. When you contact us, we will require the account password that you have selected below. If you are unable to provide this password, we will instead ask you the back-up security question. If you are not able to be authenticated, you will be required to visit our office to present a valid Government issued photo identification, before receiving account details.

Choose a master account password: _____

Applicant: Choose ONE authentication question from the choices below.

- | | |
|---|--|
| What is the name of your favorite childhood friend? | What was the name of your kindergarten teacher? |
| Where did you meet your spouse/significant other? | What is the name of the street that you lived on as a child? |
| What was your childhood nickname? | What was the name of your first stuffed animal? |
| Where did you go on your first date? | In what city was your first job? |

Answer: _____

Co-Applicant: Choose ONE authentication question from the choices below.

- | | |
|---|--|
| What is the name of your favorite childhood friend? | What was the name of your kindergarten teacher? |
| Where did you meet your spouse/significant other? | What is the name of the street that you lived on as a child? |
| What was your childhood nickname? | What was the name of your first stuffed animal? |
| Where did you go on your first date? | What was the name of your first pet? |

Answer: _____

Applicant Signature: _____ **Date:** _____

Co-Applicant Signature: _____ **Date:** _____

Thank you for your business!