



Business Account Application

New Install Reconnect Transfer of Ownership

Business Application Information

Sole Proprietor	Partnership	Corporation	Subsidiary	Government Agency	Other
Business/ Company Name:			Federal Tax Identification Number:		
Owner/Principal Name:			Title:		
Street Address:			City:	State:	Zip+4:
Billing Address:			City:	State:	Zip+4:
Contact Number:			Email Address:		
Government Issued ID Number:			Attach Copy		

Account Authorization

To authenticate the **Account Owner/Principal and/or Additional Authorized Users** over the telephone, on behalf of your organization, we require a **Master Account Password**. Please create an **8 to 15 character alpha - numeric password** that we may use to verify identity.

Master Account Password: _____

Additional Authorized Users

Federal privacy law requires that all Sierra Tel employees verify a business representative's identity before they are able to discuss account detail, share balance detail, or make changes to a business account. When an Additional Authorized User from the list below inquires about an account, we will always require the Master Account Password.

In addition to the Owner/Principal the following named person(s) is/are authorized, on behalf of the company, to execute any service change request or obtain any information related to this account. Note: Only the **Owner/Principal** listed on an account are entitled to sign-over ownership of an account to another party or terminate services.

Authorized User 1:	Contact Number:	Email Address:
Authorized User 2:	Contact Number:	Email Address:
Authorized User 3:	Contact Number:	Email Address:



Business Telephone Line Service Request

BUSINESS SERVICES INTEREST

Number of Standard Telephone Line(s) _____	PRI/ DID/ ETS/ Other _____	Remote Call Forward _____
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DIRECTORY PUBLISHING

I wish to Publish this telephone number in the print Directory & 411 (Directory Assistance) _____ I wish to be Non-Published _____

List my city _____ List my street address _____

Name (As it will appear in the Directory) _____ Yellow Page Main Class Heading _____

<p>The following telephone features are free of charge at time of install. Select blocking features below.</p> <ul style="list-style-type: none"> _____ Incoming Collect Calls _____ Incoming 3rd Party Billing Calls _____ 900 Numbers _____ International Calls _____ Name and Telephone Number on Outgoing Calls 	<p>Optional Features See Price List</p> <ul style="list-style-type: none"> _____ Inside Wire Maintenance Plan _____ Show Incoming Caller ID _____ Privacy Package <hr/> <p>Included at no additional charge upon request</p> <ul style="list-style-type: none"> _____ Economy Voice Mail _____ Call Waiting _____ Call Forwarding
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LONG DISTANCE PROVIDER - PIC (Preferred Interexchange Carrier)

I designate Sierra Telephone Long Distance to act as my agent for Preferred Carrier

Other Carrier _____

CARRIER NAME	PIC	CARRIER NAME	LPIC
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Before you will be able to use your new long distance provider, you must contact them to establish an account.

I decline to select a preferred long distance carrier at this time. I understand that current setup charges will apply if I select a long distance carrier at a later date.

HOW TO AVOID BEING SLAMMED (PIC FREEZE)

Slamming illegally changes your long distance carrier without your authorization. In order to avoid having your long distance carrier changed without your consent, Sierra Telephone can establish a Preferred Interexchange Carrier (PIC) freeze on your account. A PIC freeze prevents a change in your long distance carrier selections without your express written or verified authorization. This service is provided at no cost to you and you may remove it at any time.

_____ I request Sierra Telephone to place a PIC freeze on my account so that my choice of long distance carrier (Intralata Toll and Interlata Toll) cannot be changed without my consent.

Initial _____

ROBOCALL PREVENTION

_____ I certify that I will not use Sierra Tel services to originate illegal traffic and understand that doing so may result in the termination of services.

Initial _____



INTERNET PLANS & PRICING

Pricing does not include the cost of a telephone line.

Pricing does not include taxes and surcharges.

Service availability and Internet speed will depend on location.

All Internet services are subject to a one-time \$75.00 setup charge.

A modem/router is required to utilize the service. Monthly modem rental is \$5.95.

Plans	Download Speed	Upload Speed	Internet	Data Only
Bronze	8 Mbps	800 Kbps	\$49.95 per month	\$69.95 per month
Silver	15 Mbps	3 Mbps	\$59.95 per month	\$79.95 per month
Gold	25 Mbps	3 Mbps	\$69.95 per month	\$89.95 per month
Platinum	25 Mbps	5 Mbps	\$79.95 per month	\$99.95 per month
Ultra	50 Mbps	25 Mbps	\$89.95 per month	\$114.95 per month
Maxx	100 Mbps	50 Mbps	\$129.95 per month	\$154.95 per month
Maxx 200	200 Mbps	100 Mbps	\$199.95 per month	\$224.95 per month
Maxx 500	500 Mbps	100 Mbps	\$449.95 per month	\$474.95 per month
Maxx 800	800 Mbps	100 Mbps	\$749.95 per month	\$774.95 per month

For additional High Speed/Hotel Plan availability and pricing, please visit our website: www.sierratel.com or call our office at 877-658-4611

INTERNET PLAN CHOICE

Internet Plan Choice: _____

Whole Home Wi-Fi is an additional service that extends the Wi-Fi signal to all areas of the home.

- \$10.00 Per month - First two mesh network units.
- \$ 5.00 Per month - Each additional mesh network unit.
- \$99.00 One-Time Setup Charge

Sierra Tel Payment Policy (Sierra Telephone currently provides third-party billing and collection for its affiliates only)

You are responsible for payment of authorized charges on your bill. Your payment is DUE when you receive your bill and becomes DELINQUENT TWENTY-TWO (22) calendar days thereafter. Failure to pay charges for basic flat rate single line service charges, as defined in California Public Utilities Commission Decision 96-10-066, Appendix B, page 5, including all mandated surcharges and taxes (i.e. the charges designated with an * on your telephone bill) may result in a disconnection of telephone service. Other services, such as the ability to make toll calls, may be restricted if not paid. Optional services may be discontinued. Other action to collect unpaid accounts may also be taken. If your service is disconnected for non-payment, you must pay the delinquent amount plus a 1.5% late fee and a charge to reconnect your service. You may also be required to pay a deposit. This contract shall at all times be subject to such changes or modifications by the California Public Utilities Commission as said Commission may, from time to time, direct in the exercise of its jurisdiction.

Telephone Reconnection Charge: \$23.37

Internet Reconnection Charge: \$25.00

By using the Internet service, you agree to the terms of service located at our website: <https://www.sierratel.com/internet/internet-terms-conditions/>. You may also request a paper copy of these terms of service.

PRIVACY DISCLOSURE

Sierra Tel is committed to protecting your privacy, and we want to take this opportunity to inform you about your rights and options with respect to your account information. Your account contains basic personal information, such as your name, address, and telephone number, as well as information about your calling patterns, services, and features. Some of this information is referred to as Customer Proprietary Network Information (CPNI). Sierra Tel is bound by federal and state law to protect your CPNI information, and we manage your account to ensure its security so that your information remains confidential. Sierra Tel's Privacy and Rights Policy explains our practices about collecting, using, sharing, and retaining your information. This policy applies to Sierra Tel, Sierra Tel's Affiliates, and Third Parties with whom we share and collect information. For detailed information regarding Sierra Tel's Privacy and Rights Policy, the California Consumer Privacy Act (CCPA), and the California Privacy Rights Act (CPRA), please visit www.sierratel.com/privacy-policy/. You may submit CPRA right to access, right to delete, or right to opt-out of sale requests to us by e-mail at: privacy@sierratel.net, calling us toll-free at 877-658-4611, or sending any correspondence to Sierra Tel, Attention: Customer Care Manager, P.O. Box 219, Oakhurst, CA 93644.

Sierra Tel may update our Privacy Policy at any time, at least annually, to reflect new legal requirements, changes within our business, or to clarify our practices.

In order to promote and market new and/or existing products, services, and product packages to you, we would like to share your account information, including information protected under federal and state law, with our Sierra Tel corporate family of affiliates.

Do you authorize Sierra Tel to share your account information with its affiliates for the purpose of offering you information about affiliate products and services?

Allow Sharing

Don't Allow Sharing

The person signing this Agreement represents and warrants that he or she is duly authorized and has legal capacity to execute and deliver this Agreement. By signing below, this party is certifying that all information provided is true and correct, and that the business organization intends to be bound by this Agreement and all Payment Policy terms.

Account Owner/Principal Signature: _____

Printed Name: _____

Date: _____

Email these forms to:
customercare@sierratel.com

Thank you for your business!



Price List

Telephone Services	Monthly
Lifeline Service Rate (Must Apply & Qualify)**	\$ 5.00 - 6.75
Enhanced Lifeline Service Rate (Must Apply & Qualify)**	\$ -
Residential Per Line Rate	\$ 26.50
Business Per Line Rate	\$ 43.25

Voice Mail Plus Package***

Economy Voice Mailbox
Call Waiting
Call Forwarding

Long Distance Service	Monthly
Sierra Tel Long Distance 1 Rate Plan .10/per minute	\$ -
STLD Unlimited Nationwide Long Distance	\$ 14.95

Custom Calling Packages*	Monthly
Residential or Business Custom Calling Package8	\$ 5.86
Residential Caller ID Package3	\$ 10.06
Residential Advanced Calling Package8	\$ 12.96
Residential Advanced Calling Package30	\$ 13.58
Business Caller ID Package3	\$ 12.35
Business Advanced Calling Package8	\$ 16.98
Business Advanced Calling Package30	\$ 17.90

Privacy Packages*	Monthly
Residential or Business Privacy Package	\$ 10.49
Residential or Business Privacy Plus Package	\$ 16.30
Residential Privacy Savings Package	\$ 17.90
Business Privacy Savings Package	\$ 21.61

Calling Services/Features	Monthly
Three-Way Calling	\$ 4.63
Speed Call 8	\$ 3.40
Residential or Business Caller ID	\$ 8.02
Residential or Business Call Trace	\$ 4.90
Residential Call Return	\$ 4.20
Residential Repeat Dialing	\$ 4.20
Business Call Return	\$ 6.05
Business Repeat Dialing	\$ 6.05

- * Please ask your Customer Care Associate which calling features are included in these packages.
- ** Please ask your Customer Care Associate for details regarding this service.
- *** Included with Residential or Business Telephone Service at no additional charge upon request.



Price List

Voice Mail Services	Monthly
Voice Mail Announcement	\$ 6.95
Standalone Voice Mail Announcement	\$ 6.95
Standalone Economy Voice Mail	\$ 3.95
Select Voice Mail	\$ 3.95
Standalone Select Voice Mail	\$ 9.95
Voice Mail Tree	\$ 9.95
Standalone Voice Mail Tree	\$ 4.95
Economy Plus Voice Mail	\$ 3.95
Standalone Economy Plus	\$ 3.95

Miscellaneous Services	Monthly
Inside Wire Maintenance	\$ 2.37
Residential - Directory Additional Listing	\$ 0.75
Business - Directory Additional Listing	\$ 1.00
Residential or Business - Directory Joint User Listing	\$ 4.00
Residential or Business - Call Forward No Answer	\$ 0.00
Residential Call Forward Remote Access	\$ 0.00
Business Call Forward Remote Access	\$ 0.00
Residential or Business - Distinct Ring3 with Custom Calling Pkg	\$ 3.00
Residential or Business - Distinct Ring6	\$ 6.00
Remote Call Forwarding	\$ 20.00
Residential or Business - Anonymous Call Rejection	\$ 1.54
Residential or Business - Selective Call Rejection	\$ 3.70
Residential Toll Denial	\$ 2.50
Business Toll Denial	\$ 3.00



LOCAL CALLING AREAS

YOUR EXCHANGE	YOUR AREA CODE	FROM YOUR PREFIX	TO YOUR LOCAL CALLING AREA
Coarsegold	559	641,642,658,683,692	641,642,658,683,689,692,868,877
Raymond	559	689	641,642,658,683,689,692,
Mariposa	209*	742,966	742,966

* All calls made from a 209 area code must comply with 11 digit dialing, 1 + 209 + XXX-XXXX.
This includes local dialing within 209 area code.

This institution is an equal opportunity provider and employer.