

**SIERRA TELEPHONE COMPANY, INC.**  
**NOTICE OF APPLICATION TO ESTABLISH NEW**  
**REGULATED REVENUE REQUIREMENT AND ADJUST RATES**  
**A.21-11-005**

**Why am I receiving this notice?**

On November 1, 2021, Sierra Telephone Company, Inc. (Sierra) filed an application with the California Public Utilities Commission (CPUC) requesting a review of its intrastate revenue requirement and rate design. This filing was submitted in accordance with Commission rules, including those outlined in CPUC decision numbers D.94-09-065, D.14-12-084, D.21-04-005, D.21-06-004, and in the CPUC's Rules of Practice and Procedure. The application includes a proposal to modify Sierra's basic single-line residential and business rates to include the following custom calling features and voicemail for the same price as the current basic rates: Call Forwarding, Call Waiting, Three-Way Calling, Speed Dialing, Distinctive Ring, Toll Restriction, Call Blocking, Caller ID, Automatic Callback, Call Return, Anonymous Call Rejection, Selective Call Rejection, Calling Name and Number, Call Trace, Repeat Dialing, and Find Me Service. Sierra also proposes to eliminate Sierra's two-party line service effective January 1, 2023. In addition, Sierra proposes to implement a robocall mitigation service as part of basic rates, and at no additional charge to customers. The proposal will result in no change in cost to the customer.

**Why is Sierra requesting this adjustment to rates?**

Sierra has made this proposal to preserve its access to universal service support from state and federal sources and to ensure that it can continue to provide safe, reliable, modern telecommunications services to its customers, while covering its expenses and earning a reasonable rate of return on its investments.

**How does the rest of this process work?**

The Application will be assigned to a CPUC Administrative Law Judge who will consider proposals and evidence presented during the formal hearing process. The CPUC will hold public participation hearings at dates yet to be determined, which will provide customers an opportunity to express their views on this matter to the CPUC. The Administrative Law Judge will issue a proposed decision that may adopt Sierra's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding will review Sierra's application, including the Public Advocates Office of California, which is an independent consumer advocate within the CPUC. For more information about the Public Advocates Office, please call 1-415-703-1584, email [PublicAdvocatesOffice@cpuc.ca.gov](mailto:PublicAdvocatesOffice@cpuc.ca.gov), or visit [PublicAdvocates.cpuc.ca.gov](http://PublicAdvocates.cpuc.ca.gov).

**Where can I get more information?**

**Contact Sierra:**

Phone: **1-877-658-4611**

Email: [CustomerCare@SierraTel.com](mailto:CustomerCare@SierraTel.com)

Mail: PO Box 219, Oakhurst, CA 93644

*A copy of the entire filing and related exhibits is available by written request to:*

Attn: Administration

Sierra Telephone Company, Inc.

PO Box 219 Oakhurst

Oakhurst, California 93644

**Contact CPUC:**

Please visit [apps.cpuc.ca.gov/c/A2151005](https://apps.cpuc.ca.gov/c/A2151005) to submit a comment about this proceeding on the CPUC Docket Card. Here you can also view documents and other public comments related to this proceeding.

Your participation by providing your thoughts on Sierra's request can help the CPUC make an informed decision.

If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Phone: **1-866-849-8390** (toll-free) or **1-415-703-2074**

Email: [Public.Advisor@cpuc.ca.gov](mailto:Public.Advisor@cpuc.ca.gov)

Mail: CPUC Public Advisor's Office

505 Van Ness Avenue

San Francisco, CA 94102

Please reference **Application A.21-11-005** in any communications you have with the CPUC regarding this matter.