

SPECIAL NOTICE FOR RESIDENTIAL LIFELINE CUSTOMERS:

Effective December 1, 2020, the Federal Communication Commission (FCC) amended the definition of Lifeline to include broadband Internet access service (BIAS) as a supported service in the Lifeline program. Pursuant to FCC 16-38, the minimum service standard for fixed broadband speed will be 25 Megabits per second downstream/3 Megabits per second upstream (25/3 Mbps).

****If Sierra Tel is unable to provide the minimum service speed plan at the requested location, the company may attempt to provide the highest performing broadband service speed plan available.****

For more information go to: <http://www.lifelinesupport.org/lis/>
or Contact Sierra Tel Customer Care at:
559-683-4611, 209-966-3636, or Toll Free 877-658-4611