

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision</u> <u>Number</u>	<u>Sheet</u>
1st Revised	CS A*
1st Revised	1*
Original	2
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Original	4
Original	5

(To be inserted by utility)

Advice Letter No. 491

Decision No. 23-01-004

Issued by

Cynthia A. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed Jan 18, 2023

Effective Feb 1, 2023

Resolution No. _____

A23. TELEPHONE ANSWERING SERVICE

23.1 GENERAL INFORMATION

23.1.1 APPLICABILITY

Applicable to Telephone Answering Service.

23.1.2 TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

23.2 RATES

*NON-RECURRING <u>CHARGE</u>	MONTHLY <u>RATE</u>
---------------------------------	------------------------

A. Lines terminating on telephone answering equipment; service within the same exchange:

1. Business Individual Line

Applicable charge for One-Party Business line as contained in Schedule Cal. P.U.C. No. A3, Individual Line Service.

(T)

2. Secretarial Line

a. Where the telephone answering equipment and the client's primary station are located in same building

\$ 2.50

*See Service Connection Charges contained in Tariff Schedule Cal. P.U.C. No. A18, Multi-Element Service Charges.

(Continued)

(To be inserted by utility)

Advice Letter No. 491

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Cynthia A. Huber

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A23. TELEPHONE ANSWERING SERVICE

23.2 RATES – Continued

*NON-RECURRING <u>CHARGE</u>	MONTHLY <u>RATE</u>
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A. Lines terminating on telephone answering equipment; service within the same exchange: - Continued

2. Secretarial Line - Continued

b. Where the telephone answering equipment and the client's primary station are located in different buildings within the same exchange and are served by the same central office; and the telephone answering equipment is located within Zone 1

\$ 6.60

c. Where the telephone answering equipment and the client's primary station are located in different buildings within the same exchange and are served by the same central office; and the telephone answering equipment is located outside of Zone 1

Rates as applicable in 23.2.A.2.b. preceding, plus air line mileage:

**Each 1/4 mile or fraction thereof

.55

*See Service Connection Charges contained in Tariff Schedule Cal. P.U.C. No. A18, Multi-Element Service Charges.

**Applicable to the air line distance between the telephone answering equipment and the nearest point on the boundary of Zone 1, the measurement being used which results in the lower monthly charge to the customer.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A23. TELEPHONE ANSWERING SERVICE

23.2 RATES - Continued

*NON-RECURRING CHARGE MONTHLY RATE

A. Lines terminating on telephone answering equipment; service within the same exchange: - Continued

2. Secretarial Line - Continued

d. Where the telephone answering equipment and the client's primary station are located in different buildings within the same exchange and are served by different central offices; and the telephone answering equipment is located within Zone 1

Rates as applicable in 23.2.A.2.(b) preceding plus:

Interoffice mileage measured between the central offices, each 1/4 mile or fraction thereof, air line mileage

\$.55

e. Where the telephone answering equipment and the client's primary station are located in different buildings within the same exchange and are served by different central offices; located outside of Zone 1

Rates as applicable in 23.2.A.2.b., c., and d. preceding.

*See Service Connection Charges contained in Tariff Schedule Cal P.U.C. No. A18, Multi-Element Service Charges.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

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A23. TELEPHONE ANSWERING SERVICE

23.3 SPECIAL CONDITIONS

- A. Telephone Answering Service consists of telephone answering facilities and services, furnished in accordance with the provisions of this Schedule, to customers engaged in the telephone answering service business and to other customers of telephone service who desire service arrangements whereby their incoming calls may be answered by a customer engaged in the telephone answering service business.
- B. A person will be considered to be engaged in the telephone answering service business when ten or more off-premises extension station line services of one or more different customers are terminated in one or more adjoining rooms on premises of said person.
- C. For the purpose of this Schedule the customer is the individual or concern furnishing the Telephone Answering Service and the client is the individual or concern who receives Telephone Answering Service from the customer.
- D. Extension lines terminated on the telephone answering equipment will be furnished only in connection with the client's business or residence individual line service.
- E. Charges for extension lines will be included in the client's bill for primary service. Other charges will be billed to the customer offering Telephone Answering Service.
- F. Telephone Answering Service is furnished for the sole purpose of enabling the customer of the Telephone Answering Service to answer the client's incoming calls. Telephone Answering Service is not offered for:
 - 1. Outgoing exchange or toll calls.
 - 2. Intercommunication between the client and the customer over the client's line terminating on the telephone answering equipment.
 - 3. Connections between the client's line terminating on the telephone answering equipment and a central office line or other line through the telephone answering equipment.
- G. When for any reason service is discontinued to the customer, all other telephone service rendered by the customer to clients will also be discontinued. If a client's primary service is discontinued, the extension line service to the telephone answering equipment will also be discontinued.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

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A23. TELEPHONE ANSWERING SERVICE

23.3 SPECIAL CONDITIONS - Continued

H. Telephone answering service lines will be terminated at the Utility's Local Loop Demarcation Point. Wire on the customer's side of the Local Loop Demarcation Point used to terminate a telephone answering service line on the customer's premises is the customer's responsibility.

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