

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>
7th Revised	CS A*
1 st Revised	1
Original	2
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3rd Revised	5*
1st Revised	5.1*
4th Revised	6*
4th Revised	7*
6th Revised	8*

* New or revised Sheet

(To be inserted by utility)

Advice Letter No. 460

Decision No. 19-04-013

Issued by

Cynthia A. Huber

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 31, 2019

Effective July 1, 2019

Resolution No. _____

A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

13.1 GENERAL INFORMATION

13.1.1 APPLICABILITY

Applicable to Private Branch Exchange (PBX) trunk lines provided from the Utility's central office furnished in connection with Private Branch Exchange Service and customer-provided multiline terminating systems.

13.1.2 TERRITORY

Within all exchange areas as said areas are defined on maps filed as part of the tariff schedules.

13.2 RATES

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>	
A. PBX Trunk Lines* - each trunk			
1. In-Only Trunk			
1 st Trunk	\$46.75	\$39.32	(1)
Additional Trunk(s)	28.00	39.32	(1)
2. Out-Only Trunk			
1st Trunk	46.75	39.32	(1)
Additional Trunk(s)	28.00	39.32	(1)
3. Two-Way Trunk			
1st Trunk	46.75	39.32	(1)
Additional Trunk(s)	28.00	39.32	(1)
4. Direct Inward Dialing (DID) Trunk			
1st Trunk	46.75	49.20	(1)
Additional Trunk(s)	28.00	49.20	(1)
B. Trunk Changes			
Applicable to trunks A.1. through A.4.			
1st Trunk	46.75	N/A	
Additional Trunk(s)	28.00	N/A	

*Trunks are required in sufficient quantities to meet the traffic demand.

(Continued)

(To be inserted by utility)
 Advice Letter No. 448

Issued by
Cynthia A. Huber
NAME

(To be inserted by Cal. P.U.C.)
 Date Filed Dec 1, 2017

Decision No. 17-11-016

President
TITLE

Effective January 1, 2018

Resolution No. _____

A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

13.2 RATES - Continued

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>
C. Direct Inward Dialing (DID) Station Numbers		
1. First 200 DID station numbers - Each 100 DID station numbers in the same group	\$379.96	\$42.75
2. Over 200 DID station numbers - Each 100 DID station numbers in the same group	66.49	42.75
3. Block of 20 DID station numbers In the same trunk group	142.49	14.25
4. Change Charge to remove or add number(s) within a block of DID numbers	128.24	N/A
D. Hunting Service - Each PBX trunk line arranged for hunting		
	**	1.50

*In addition to the appropriate trunk line rates.

**Non-recurring charges are not applicable if Hunting Service is ordered at the time of the trunk order; otherwise, see applicable Rates 13.2.B, preceding for Trunk Change charges.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

13.3 SPECIAL CONDITIONS

A. PBX Trunk Lines

1. Rates apply to trunk lines furnished in connection with business PBX service, order receiving equipment service provided with PBX service, and to trunk line service furnished with customer-provided multiline terminating systems used for similar purposes and connected to such service under provisions of Schedule Cal. P.U.C. No. A30, Connection of Customer-Provided Terminal Equipment.
2. PBX Trunk Line Service is only available as a business grade of service.

B. Direct Inward Dialing (DID) Service

1. DID service is furnished where operating conditions and the availability of facilities permit, and in accordance with Schedule Cal. P.U.C. No. A2, Rule 2, Description of Service.
2. DID service will be provided to PBX dial switching equipment. Regulations for connection of customer-provided facilities and equipment, as set forth in Schedule Cal. P.U.C. No. A30, Connection of Customer-Provided Terminal Equipment, are applicable.
3. DID service must be provided on all lines in a trunk group arranged for inward service. Each DID trunk group shall be considered a separate service. If non-DID trunks are furnished, they must be in separate trunk groups from the DID service trunks.
4. Directory listings will be furnished in accordance with Schedule Cal. P.U.C. No. A16, Directory Listings and Joint User Service, as it applies to Business Primary Service listings and to PBX trunks. DID numbers furnished herein may be listed at appropriate rates.
5. Intercepting of numbers assigned to the customer that are vacant or not in use by the customer is the responsibility of the customer. Attendant or suitable machine intercept shall be arranged.

All calls intercepted by the attendant will be considered to be completed and subject to a charge for the call.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

13.3 SPECIAL CONDITIONS - Continued

B. Direct Inward Dialing (DID) Service - Continued

6. Each block of 20 or 100 station numbers are charged separately. Customers may select blocks of 20 and/or 100 numbers, each priced separately. The Utility may be required to select blocks of 20 DID station numbers to form a block of 100 station numbers. These blocks will not be priced separately.
7. The maximum number of stations provided within each block shall be either 20 or 100 station numbers.
8. DID service is normally provided with dial pulse signaling. At a customer's request, tone signaling may be provided where facilities are available. The arrangement of both dial and tone outpulsing within the same trunk group will not be offered.
9. The charges as set forth in Rates 13.2.C. preceding are applicable to customer's request for changes to or rearrangement of the existing station numbers, including the addition of DID numbers to a block of station numbers.
10. Trunk Charges as set forth in Rates 13.2.B. preceding apply to central office modifications of trunk lines at the customer's request.
11. Answer Supervision shall be provided by the customer in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations and the Administrative Council for Terminal Attachment (ACTA) Standards publication TIA-968-A. Where a customer fails to provide Answer Supervision the Utility may discontinue service for failure of the customer to provide Answer Supervision upon written notification and such failure has not been remedied within a reasonable time.
12. Service Connection charges as set forth in Schedule Cal. P.U.C. No. A18, Multi-Element Service Charges, do not apply to this service.

- C. E9-1-1, Automatic Number Identification (ANI), and Automatic Location Identification (ALI) Provisioning for Multi-Line Telephone Systems (N)
 (N)

It is the customer's responsibility to provide, and update if necessary, accurate ANI and ALI sub-address information to the 9-1-1 database administrator. Once the customer provides ANI and ALI sub-address information to the 9-1-1 database administrator, it is the responsibility of the Utility to provide the location of the pilot number to the Public Safety Answering Point (PSAP) for 9-1-1 calls, and where technically and operationally feasible the Utility will deliver ANI to the PSAP at a station level behind a Multi-Line Telephone System. (N)
 (N)

(Continued)

(To be inserted by utility)
Advice Letter No. 420
Decision No. 13-07-019

Issued by
Harry H. Baker
NAME
President
TITLE

(To be inserted by Cal. P.U.C.)
Date Filed Sept 10, 2013
Effective October 24, 2013
Resolution No. _____

A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

(D)

(D)

Material omitted per the California Public Utilities Commission Decision (D.) 19-04-013 dated April 25, 2019, ruled that the California Teleconnect Fund discount shall no longer apply to voice services.

(N)

(N)

(Continued)

(To be inserted by utility)

Advice Letter No. 460

Decision No. 19-04-013

Issued by

Cynthia A. Huber

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 31, 2019

Effective July 1, 2019

Resolution No. _____

A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

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(N)

(N)

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