

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>
Original	CS A
Original	1
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(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A20. REMOTE CALL FORWARDING SERVICE

20.1 GENERAL INFORMATION

20.1.1 APPLICABILITY

Applicable to remote call forwarding.

20.1.2 TERRITORY

Within all exchange areas as said areas are defined on maps filed as part of the tariff schedules.

20.2 RATES

MONTHLY RATE

Remote Call Forwarding Service:

First access path	\$ 20.00
Additional access paths, each	20.00
Number change or listing alteration	- -

20.3 SPECIAL CONDITIONS

A. Remote call forwarding service requires special central office equipment and will be provided only where facilities are available.

B. Description of Service:

Remote Call Forwarding Service is an arrangement which includes the furnishing of a network address (telephone number) to an applicant or customer, which permits call completion to another network address. The remote call forwarding network address must be located in a central office prefix as shown in Special Conditions 20.3.A. preceding.

C. Remote Call Forwarding Service:

1. Is furnished to a customer who subscribes to Remote Call Forwarding Service and who has service arrangements to answer forwarded calls. Customers to Call Forwarding Service are not required to have a premises in the exchange in which the remote call forwarding service network address is furnished.
2. Does not include an instrument in the exchange in which the service is located.

(Continued)

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20.3 SPECIAL CONDITIONS - Continued

C. Remote Call Forwarding Service - Continued

3. Will be provided only when the location to which the calls are forwarded is not public (coin-box) telephone service and the calls are arranged to be answered at a primary station or manually completed on a customer premises.
4. Is subject to transmission limitations, so that the quality of transmission of calls which are forwarded may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call. This service is not represented as being suitable for the transmission of data or for connection to other services beyond the Utility's Local Loop Demarcation Point at the premises of the terminating primary station.
5. May be provided with local service only and is not available on foreign exchange service.
6. Is furnished for a minimum period of one month.

D. The charges for forwarded calls may be comprised of two separate charges:

1. A charge for that portion of the call from the originating station to the call forwarding location, if applicable,
2. The Dial Station-to-Station charge for that portion of the call from the call forwarding location to the terminating station designated by the customer.

The respective charge for each Special Conditions 20.3.D.1 and D.2 portion shall be the applicable rate of the originating station's exchange carrier (EC) or interexchange carrier (IC), and the call forwarding location's EC or IC.

On a Person-to-Person or Operator Station-to-Station call other than collect, the originating customer is charged the respective Person-to-Person or Operator Station-to-Station rate for the portion covered in Special Conditions 20.3.D.1 preceding. The charge for the portion of the call described in Special Conditions 20.3.D.2 preceding is the Dial Station-to-Station rate and charged to the call forwarding customer.

(Continued)

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A20. REMOTE CALL FORWARDING SERVICE

20.3 SPECIAL CONDITIONS - Continued

- D. The charges for forwarded calls may be comprised of two separate charges: -
Continued

On a collect call placed to a call forwarding network address, the collect charges apply to the portion of the call between the rate center of the originating number and the rate center of the call forwarding location, but the portion between the rate center of the call forwarding location and the terminating rate center of the customer will be billed at the Dial Station-to-Station rate.

On a Person-to-Person or collect call that is not accepted, the terminating customer will be charged the Dial Station-to-Station rate in effect for the portion of the call described in 20.3.D.1. preceding. Written notification of this special condition will be sent to the customer upon request for service.

- E. Directory Listings:

Listings in the directory serving the exchange in which the remote call forwarding service is located will be furnished equivalent to those provided for business and residence individual line service in Schedule Cal. P.U.C. No. A16, Directory Listings and Joint User Service.

- F. The network address and or listed name of the remote call forwarding service may be changed at the charges as shown in rates above.

- G. Limitation of Liability:

Provisions covering limitation of liability and allowance for interruption in service set forth in Schedule Cal. P.U.C. No. A2, Rule 24, Limitation of Liability, shall apply to this service.

- H. Service Connection and Move and Change Charges as set forth in Schedule Cal. P.U.C. No. A18, Multi-Element Service Charges, will apply to this service.

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